# IV. CSR Management

# 1. CSR Activities at the Hitachi Metals Group

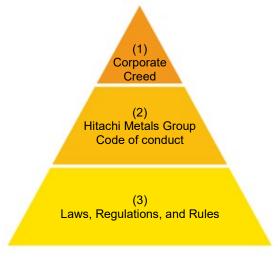
Since our independence from Hitachi, Ltd. in October 1956, we at Hitachi Metals have operated under our Corporate Philosophy of "Wa sureba tsuyoshi" (united by respect), and our Corporate Creed of contributing to society by being "the best enterprise." Accordingly, we have worked to help solve social issues by utilizing our advanced technologies and capabilities.

CSR management, which calls on corporations not only to pursue profitability but also to meet stakeholders' expectations and contribute to the development of society, is literally consistent with our aspiration declared in our Corporate Creed. It is fair to say that the guiding principles of CSR are the Corporate Creed that we have embraced since our independence.

We at the Hitachi Metals Group promote CSR activities based on our Corporate Creed, aiming to contribute to society through our business operations.

#### (1) Guidelines for CSR Activities

The Hitachi Metals Group systematically established guidelines for CSR activities as follows:



- (1) The Corporate Creed governs all corporate activities of the Hitachi Metals Group. It also functions as the guiding principles of our CSR activities.
- (2) The Hitachi Metals Group Codes of Conduct defines the basis for the decision making and conduct carried out by all Hitachi Metals Group directors and employees in order to realize the Hitachi Metals WAY, based on our Corporate Creed and Corporate Philosophy, adhering to the principle of "obey the law and walk the path of virtue." It is a declaration to society concerning in which direction our Group should move forward and it also serves as the standard of our corporate ethics.
- (3) Laws and regulations are the basic rules of corporate activity. It should be noted, however, that they stipulate minimum requirements only.

The Hitachi Metals Group aims to carry out its social responsibility and realize its Corporate Creed through the observance and implementation of laws and regulations, as well as the Hitachi Metals Group Codes of Conduct, by all Directors and employees in their daily duties.

#### (2) Hitachi Metals Group Stakeholders

The business of the Hitachi Metals Group is materialized through engagement with stakeholders. The Hitachi Metals Group considers stakeholders strongly associated with its business activities as "customers," "shareholders and investors," "suppliers," "employees," and "society and local communities," and develops its CSR activities by responding to requests and expectations from those stakeholders and contributing to society's connectivity.

#### (3) System for Promoting CSR

As the business domains of the Hitachi Metals Group have expanded rapidly on a global scale due to M&A and other activities, thorough compliance has assumed increasing importance as the management foundation that enables the Group to fulfill its social responsibility. The CSR Management Office, an organization that is independent from other corporate and business divisions, plays a central role in working with divisions involved in business activities and Group companies, in order to address compliance issues in response to the demands and expectations of stakeholders.

As an organization to achieve these goals, we have appointed a Hitachi Metals Group Risk Management Officer to supervise the compliance activities of the entire Group, and have also established compliance promotion departments at each of our business divisions and appointed risk management officers at all Group companies, thereby creating a structure that encourages business divisions and Group companies to carry out compliance activities autonomously. These departments cooperate with other corporate divisions to resolve socially important challenges such as human rights issues and environmental problems.

#### (4) CSR Activity Results and Plans

#### (a) Framework for CSR Activities

Every year since fiscal 2015, the Hitachi Metals Group has self-assessed its activity results for initiatives implemented against targets set by each division in the previous year. By repeating this cycle of setting and implementing road maps based on self-assessment results, the Group is continually enhancing the quality of management.

# (b) Fiscal 2020 Initiative Results and Fiscal 2021 Plans ★★★ Achieved ★★ 90% achieved ★ Not achieved

Some of the FY2020 measures (planned) have been reviewed.

	Sollic of		leasures (planned) have been reviewed.
FY2020 Measures (Planned)	FY2020 Measures (Results)	Self- assessment	Measures Planned for FY2021
1. Organizational Governance			
Hold regular meetings regarding compliance, formulate preventative measures, and share information (ongoing)	<ul> <li>Held compliance management meetings semiannually to analyze matters related to compliance and risks involving our businesses, formulate preventative measures, and share information</li> </ul>	***	Hold regular meetings regarding compliance, formulate preventative measures, and share information (ongoing)
Conduct compliance training at the Hitachi Metals Group (ongoing)     Conduct environmental education at the Head Office and each business site (ongoing)	Conducted online compliance training for all back-office workers in group companies in Japan, and provided e-learning programs regarding compliance codes for all back-office workers in group companies in Japan and overseas (participation rate: 100%)	***	Conduct compliance training at the Hitachi Metals Group (ongoing)     Implement environmental auditor development training (once or more)     Provide environmental e-learning programs (ongoing)
Conduct Hitachi Insights, the Hitachi Group employee satisfaction survey targeting all back-office workers (ongoing)	<ul> <li>Implemented environmental auditor development training (once)</li> <li>Provided environmental e-learning programs (participation rate: 92%)</li> <li>Conducted Hitachi Insights, the Hitachi Group employee satisfaction survey targeting all back-office workers in September and October (7,522 employees responded on a consolidated basis)</li> </ul>	***	Conduct Hitachi Insights, the Hitachi Group employee satisfaction survey targeting all back-office workers (ongoing)
2. Human Rights			
All employees receive human rights training every three years, based on the Hitachi Metals Group Human Rights Policy, according to the Hitachi Group's policies	<ul> <li>Conducted human rights training in a planned manner throughout the entire Hitachi Metals Group (6,623 employees participated on a consolidated basis)</li> </ul>	***	Conduct human rights training in a planned manner throughout the entire Hitachi Metals Group (ongoing)
3. Labor Practices			
Further improve operational efficiency by implementing initiatives related to the Back-office Operations Reform Project, aiming to achieve the target of increasing the total number of annual leave days used per person to 14     Set a target rate of 50% or more for employment diversity (ongoing)     Set a target ratio of 5% for women in career-track positions (ongoing)	<ul> <li>At 13.6 days, failed to achieve the target for the total number of annual leave days used per person, despite expanding usage of tools for improving back-office operations to further increase operational efficiency.</li> <li>At 11%, failed to achieve the diversity employment target rate</li> <li>At 5.3% (up by 0.2% from the previous year), achieved the target ratio of women in career-track positions</li> </ul>	**	Further improve operational efficiency through the Back-office Operations Reform Project and consider and practice new work styles bearing in mind a post-COVID-19 society, mainly in the Head Office, regional offices, and sales offices.     Set a target rate of 50% or more for employment diversity (ongoing)     Set a target ratio of 5% for women in career-track positions (ongoing)
Formulate an action plan integrating the Act for Measures to Support the Development of the Next Generation and the Act on the Promotion of Female Participation and Career Advancement in the Workplace, and proactively disclose related figures to the public (ongoing)     Increase the ratio of women in management positions (ongoing)     Hold Hitachi Metals Women's Forums for information exchange between women in career-track positions and strengthen coordination among them (ongoing)	Formulated an integrated action plan and announced it to the public. Related figures were also disclosed as widely as possible.     Received the <i>Eruboshi</i> certification for fiscal 2020     At 1.5%, failed to achieve the target ratio of women in management positions     Held Hitachi Metals Women's Forum (two online sessions targeting women in planning-related positions)     Sent to cross-industrial exchange programs and external seminars for women in management positions	**	Formulate an action plan integrating the Act for Measures to Support the Development of the Next Generation and the Act on the Promotion of Female Participation and Career Advancement in the Workplace, and proactively disclose related figures to the public (ongoing)     Increase the ratio of women in management positions (ongoing)     Hold Hitachi Metals Women's Forums for information exchange between women in career-track positions and strengthen coordination among them (ongoing)
Exceed the legal employment rate of employees with disabilities (2.2%)	The actual figure for FY2020 was 2.27%, achieving the target	***	Exceed the legal employment rate of 2.3% (raised from March 2021)

3. Labor Practices			
Confirm activities regarding Hitachi Metals Group's key health and safety measures, as well as the state of legal compliance through health and safety audits of business offices, and implement health and safety training for supervisors (ongoing) Conduct stress checks throughout the Hitachi Metals Group and enhance feedback (ongoing) Enhance measures for health management (ongoing) Full-scale operation of Hitachi Group accident investigation system (strengthening disaster analysis and countermeasures)	Cancelled on-site health and safety audits due to the COVID-19 situation, and conducted communication online with some offices, instead. Also, started online health and safety training. Continued to conduct stress checks and result feedback throughout the Hitachi Metals Group Major measures implemented for health management: steps taken against secondhand smoking; smoking-cessation programs; established smoking areas; and designated smoking times Started using the Hitachi Group accident investigation system across the Company, for the purpose of analyzing causes to prevent recurrence and improving the process to address root issues, thus enhancing the operation of the system	***	Confirmed activities regarding Hitachi Metals Group's key health and safety measures, as well as the state of legal compliance through health and safety audits of business offices Major health and safety training implemented: specialized training programs targeting line managers and safety managers; and online video programs for employees in general Full-scale operation of Hitachi Group accident investigation system (strengthening disaster analysis and countermeasures) Conduct stress checks throughout the Hitachi Metals Group and enhance feedback (ongoing) Enhance measures for health management (ongoing)
Send individuals selected from among those at the general manager level to external training for executives Conduct training of individuals selected from among those at the manager level to develop global leaders (ongoing) In addition to securing a determined number of human resources by hiring new graduates, conduct midcareer hiring in the interest of personnel rotation and adjusting the age composition (ongoing)	Cancelled plans for sending individuals selected from among those at the general manager level to external training for executives due to the COVID-19 situation and for other reasons (plans postponed)     Conducted training of individuals selected from among those at the manager level to develop global leaders     Secured a determined number of human resources by hiring new graduates. Suspended midcareer hiring during the structural reform period	*	Resume the program to send individuals selected from among those at the general manager level to external training for executives Conduct training of individuals selected from among those at the manager level to develop global leaders (ongoing) Secure a determined number of human resources by hiring new graduates. Reduce midcareer hiring to the minimum levels required.
4. The Environment			
Increase the sales ratio of key environmentally conscious products*1 (24%)	<ul> <li>Increased the sales ratio of key environmentally conscious products (21.4%)</li> </ul>	*	Increase the sales ratio of key environmentally conscious products (25%)
Reduce CO <sub>2</sub> emissions per production unit (6% compared to base year FY2010)	• Reduced CO <sub>2</sub> emissions per production unit (-2.3% compared to base year FY2010)	*	Reduce CO <sub>2</sub> emissions per production unit     (7% compared to base year FY2010)
Reduce the ratio of waste and valuables generation per production unit (13% compared to base year FY2010)  Waste landfill rate (13%)	Reduced active mass per production unit of waste/valuables generation (15.2% compared to base year FY2010)     Waste landfill rate (10.9%)	***	Reduce the ratio of waste and valuables generation per production unit (14% compared to base year FY2010)  Waste landfill rate (12%)
Reduce the ratio of chemical substance emissions per production unit (27% compared to base year FY2010)	Reduced the ratio of chemical substance emissions per production unit (34.2% compared to base year FY2010)	***	Reduce the ratio of chemical substance emissions per production unit (25% compared to base year FY2010)
5. Fair Operating Practices		<u>l</u>	
Conduct Compliance audits (ongoing)	Accompanied internal audits done by the Auditing Office and conducted compliance audits	**	Conduct Compliance audits (ongoing)
Disseminate the CSR Guidelines to suppliers not only in the countries and regions described at left, but also in the Asia and European regions, and conduct a survey on the status of compliance with the CSR Guidelines for suppliers in the above countries and regions	Conducted a survey on the compliance status for high-risk suppliers selected in the Asia and European regions	**	Plan to revise the CSR Procurement Guidelines in response to progress in the implementation of human rights and environmental initiatives, and disseminate the revised Guidelines

Conduct information security education (ongoing) Conduct information security self-audits (ongoing) Make an online pledge not to retain business information on privately-owned computers (ongoing) Conduct targeted e-mail attack simulations (ongoing) Implement measures against the sending of e-mails to unintended recipients (ongoing)	Conducted information security education Conducted information security self-audits Make an online pledge not to retain business information on privately-owned computers Conducted targeted e-mail attack simulations Implement measures against the sending of e-mails to unintended recipients (ongoing) Comply with personal information protection laws in relevant countries, including the EU General Data Protection Regulation (GDPR)	***	Conduct information security education (ongoing) Conduct information security self-audits (ongoing) Make an online pledge not to retain business information on privately-owned computers (ongoing) Conduct targeted e-mail attack simulations (ongoing) Implement measures against the sending of e-mails to unintended recipients (ongoing) Comply with personal information
Comply with personal information protection laws in relevant countries, including the EU General Data Protection Regulation (GDPR) (ongoing)			protection laws in relevant countries, including the EU General Data Protection Regulation (GDPR) (ongoing)  Revise rules related to information security Enhance countermeasures against unauthorized access
6. Customers (Consumer Issues)			
Create new products/businesses that can contribute to a sustainable society (implement tasks in companywide research themes and select themes) (ongoing)     Process research (development of industrial technologies using AI and robotics) (ongoing)     Promote cooperation and collaboration with customers and research institutions in Japan and overseas (expand open innovation) (ongoing)	<ul> <li>Promoted SBC*² themes (ongoing:4; new:2; complete:9)</li> <li>Process research (promoted development of advanced inspection equipment, etc., using Al and robotics)</li> <li>Promoted cooperation and collaboration with customers and research institutions in Japan and overseas (conducted joint research with institutions in Japan and overseas and developed energy-saving products and technologies)</li> </ul>	***	Create new products/businesses that can contribute to a sustainable society (implement tasks in SBC themes and select themes) (ongoing)     Process research (promote development of industrial technologies using AI and robotics) (ongoing)     Promote cooperation and collaboration with customers and research institutions in Japan and overseas (expand open innovation) (ongoing)
7. Community Involvement and Dev	elopment		
Consider social contribution activities enabling a closer relationship with regional citizens and culture (ongoing)	<ul> <li>Conducted regional contribution activities mainly in regions where offices and factories are located (social contributions amounted to 80 million yen)</li> </ul>	***	Consider social contribution activities enabling a closer relationship with regional citizens and culture (ongoing)
Contribute to material science technical research through the support of Hitachi Metals' Materials Science Foundation (ongoing)     Support tatara method of iron manufacture (ongoing)	Contributed to material science technical research through support of Hitachi Metals' Materials Science Foundation     Supported tatara method of iron manufacture (operations and personnel) conducted by the Society for Preservation of Japanese Art Swords at Nittoho Tatara in Okuizumo, Shimane Prefecture	***	Contribute to material science technical research through the support of Hitachi Metals' Materials Science Foundation (ongoing)     Support tatara method of iron manufacture (ongoing)
8. Review and Improvement of CSR Activities			
Improve responses to the Carbon Disclosure Project (CDP)*3 (ongoing)	Responded to the Carbon Disclosure Project (CDP)  Trough based on a management strategy and	***	Improve responses to the Carbon Disclosure Project (CDP) (ongoing)

- \*1. Products that are targeted for growth based on a management strategy and that make a significant contribution to resolving environmental issues such as climate change and resource recycling
- \*2. Strategic Business Creation (SBC) Project refers to a company-wide business development project organized for two purposes: 1) to create new businesses in areas that are not covered by any existing business categories or covered by more than one category; and 2) to develop strategic businesses targeting new strategically important products from a company-wide point of view
  \*3. This project is promoted through collaboration among institutional investors and calls for information about climate change from
- major corporations

# (5) Economic Performance

# (a) Direct Economic Value Generated and Distributed

Please refer to the following pages.

WEB Financial closing information

http://www.hitachi-metals.co.jp/e/ir/library/ifrs.html

Social Contribution Activities V. Report on Social Aspects 2. In cooperation with Society and the Local

Community (2) Social Contribution Activities carried out in fiscal 2020

Environmental Accounting VI. Report on Environmental Aspects 1. Environmental Management (5)

**Environmental Accounting** 

# 2. Compliance

#### (1) Basic Approach

To foster a deeper understanding of compliance, the Company has prepared and distributed the CSR Guidebook to all officers and employees of the Hitachi Metals Group, and provides compliance education in online and e-learning formats on a regular basis. In addition, the Company has set October of each year as Hitachi Metals Group Corporate Ethics Month, and holds compliance lectures delivered by outside instructors, primarily for employees in management-level positions, as well as providing various other programs to cultivate an awareness of compliance.

# (2) Compliance Education Activities

#### (a) Hitachi Metals Group Corporate Ethics Month

To thoroughly instill compliance, we designated October as the Hitachi Metals Group Corporate Ethics Month, as in past years, and carried out the following measures, in addition to conducting compliance training.

- i) The "President's Message for the Hitachi Metals Group Corporate Ethics Month," prepared in his own words to call for adherence to compliance, was distributed online and by other methods to officers and employees in the Group.
- ii) We held compliance lectures (led by outside instructors) for those in management-level positions. (Targets were executive officers and other management executives, and general managers at the head office or regional offices.)
- iii) We distributed workplace compliance education materials for use in the workplace during morning assemblies and departmental meetings.

# (b) Compliance Training

Each year, the Compliance Department conducts compliance training for officers and employees of the Hitachi Metals Group. This training covers compliance with the Codes of Conduct and competition laws and regulations, prevention of acts of bribery, prevention of transactions with antisocial forces, and the whistleblowing system.

Training related to compliance was included in the curriculum for new employees and in education for specific levels and positions, etc.

No.	Туре	Substance	Target employees
1		Compliance training	Hitachi Metals Group employees
2	Education for all members	Compliance lectures for employees in management-level positions (led by outside instructors)	Executive officers and general managers at the head office or regional offices
3		Hitachi Group Compliance e-learning	Back-office workers
4	Education for new hires	Training for new hires	New hires
5	Education for midcareer hires	Training for midcareer hires	Midcareer hires
6	Education for specific	Training for newly promoted managers	Newly promoted line managers
7	levels and positions	Training for employees on overseas assignments	Employees on overseas assignments

#### (3) Compliance Audits

The Internal Auditing Office conducted internal audits of all of offices. The Compliance Department joins this audit activity in order to conduct compliance audits to check whether there is any suspicion of practices that violate either laws or company rules.

Also, the Group companies conducted self-audits of their compliance.

#### (4) Export Controls

In its Codes of Conduct, Hitachi Metals sets "Obey the law and walk the path of virtue" as the basis of its actions. Accordingly, our basic policy on export controls is to "Strictly observe export-related laws and contribute to the maintenance of international peace and security," and under this policy, we formulated and resolutely apply a compliance program that includes Rules on Security Export Controls. Specifically, we scrutinize the destination countries and regions, applications, and customers of all exported goods and technologies as we perform procedures on the basis of relevant laws. We guide global Group companies in enacting export control rules and establishing systems to ensure that they control exports appropriately, in line with the policy. We also provide educational assistance and perform internal audits.

Hitachi Metals will make exhaustive efforts to carry out our social responsibility for the maintenance of international peace and security in the future.

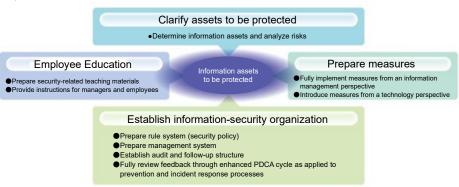
In fiscal 2020, the Hitachi Metals Group committed no major violations of export controls.

# 3. Information Protection and Management

### (1) Basic Approach

As utilization of IT has become essential to increasing the profitability of many business corporations, such corporations are facing a growing exposure to increasing and ever more sophisticated cyberattacks aiming to access personal information of customers and important technology information held by the corporations. It is becoming ever more important for corporations to appropriately manage and protect corporate information, including personal information, as part of their social responsibility. The Hitachi Metals Group established the "Basic Policy of Information Security" in April 2004, followed by the "Personal Information Protection Policy" in January 2005, establishing an organization of personal information protection/information security based on these policies. The Company has continued to update information security measures in line with these policies.

Basic concept of information asset protection >>



In January 2016, private companies along with local governments and other organizations across Japan began using the My Number system, a social security and tax information system for individuals.

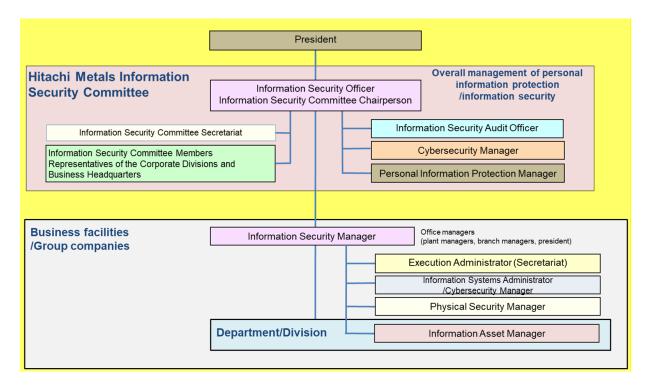
At corporations, human resources and general administration departments deal with employees' My Number information, legal departments handle investors' My Number information, and procurement departments collect My Number data on sole proprietors. Consequently, the My Number launch precipitated the need to amend personal information protection policy along with regulations on the management of personal information as well as peripheral rules, detailed regulations, guidelines, and other administrative formalities. However, personal information, including that of the My Number system, is a valuable asset that companies must manage and safeguard. To date, Hitachi Metals has applied a two-pillared approach—rules pertaining to information security that hinged on the Basic Policy for Information Security and rules pertaining to the management of personal information that hinged on the Personal Information Protection Policy. Two corporate structures—the Personal Information Protection Committee and the Information Security Committee—worked as one to expediently promote measures. Consequently, the introduction of My Number provided an opportunity to implement a system with a single set of rules and to integrate the corporate structures as well.

In December 2015, Hitachi Metals unified existing rules related to information security and rules related to the management of personal information along with rules related to the handling of confidential documents, and then merged them into rules related to information security, which are the mainstay of information security management rules.

Hitachi Metals' efforts to enhance information security are driven by four considerations: 1) establish an information security organization, 2) clarify assets to be protected, 3) educate employees, and 4) maintain various security measures. The Company works steadily to implement steps to achieve each one. Particular emphasis, however, is placed on prevention, responding quickly if a situation arises, heightening employees' sense of ethics, and making them more security conscious. In addition, Hitachi, Ltd. leads the Hitachi Group, of which Hitachi Metals is a part, in promoting information security management and working toward a higher level of security throughout the wider group organization.

#### (2) Promotion Organization

Following the integration of related rules in December 2015, the Personal Information Protection Committee and the Information Security Committee were reorganized into a new Information Security Committee. As a function to reinforce the Information Security Committee, the Cybersecurity Manager was appointed in 2017 to address the growing threats of cyberattacks, and the Privacy Protection Manager appointed in 2020 to cope with privacy-related risk and compliance issues.



#### (3) Information System Security Measures

Hitachi Metals has systematically implemented measures against external risks such as targeted attacks and other unauthorized access and computer viruses, internal risks such as the unauthorized removal, loss, or theft of company information or the sending of e-mails to unintended recipients, and other risks including natural disasters, etc.

Since fiscal 2006, the Company has been continuously inspecting the personal computers of employees who have a Group e-mail address to find and delete business information, and this was done again in fiscal 2020. At the same time, the Company instructed its employees to submit, through the website, a written pledge not to retain business information in personal computers and other devices which they own. Since fiscal 2007, the Company has also requested that its business partners deploy equivalent measures to prevent leaks of business information from personal computers owned by their employees. Since fiscal 2009, we have introduced a filtering system to monitor all e-mails sent externally to prevent external leaks of business information. Further efforts have also been made to enhance measures preventing information leaks, such as reviewing and improving our management system for portable information terminals to prevent losses of increasingly capable mobile phones, smartphones, and other devices. In addition, as a countermeasure against the sending of e-mails to unintended recipients, erroneous transmission prevention software has been installed on all business PCs of the Hitachi Metals Group.

As countermeasures against cyberattacks, quarantine programs were introduced in 2018 to increase capabilities to address the vulnerability of company computers, and Endpoint Detection and Response (EDR) software was introduced in 2020 to improve endpoint security.

Despite these measures, in the Hitachi Metals Group in fiscal 2020, some e-mails were sent to unintended recipients. Nevertheless, there were no incidents involving breach of customer privacy or leaked customer information.

#### (4) Employee Education

Each year, the Company provides information security education for all employees (including temporary staff, etc.) who use IT equipment. This education is designed to instill an understanding of rules related to the use of IT equipment, including the handling of information (including personal information) and the prohibition against using personal computers for work. The education has been provided in the e-learning format since fiscal 2020 to replace the previous on-site visits, as a measure to control COVID-19 infection. In order to improve capabilities to protect from targeted e-mail attacks, which have been becoming ever more sophisticated and posing a growing threat of malware infection, relevant training is run on an ongoing basis to raise the security awareness of individual employees.

	e-learning training in Japan and overseas	Training using simulated e-mails about targeted attacks		
Implementation timing	September 2020–March 2021	February–March 2021		
Stocktaking required	Hitachi Metals Group employees	Employees at business offices connected to the Hitachi Metals Group network		

#### (5) Self-audit

Each year, the Company conducts a self-audit of personal information protection/information security, confirming the status of compliance with the rules, and improving any areas that need to be addressed. Our fiscal 2020 audit was performed between January and March 2021.

#### (6) Protection and Respect for Intellectual Property

Hitachi Metals practices the principle set forth in its Codes of Conduct that reads: "We will protect our own intellectual property, respect third-party intellectual property, and use both effectively for smooth business operations."

Specifically, to appropriately protect and effectively apply intellectual property created in such processes as research, development, and manufacturing, Hitachi Metals acquires the rights to inventions and ideas devised by employees in the course of their work, in accordance with the Company's rules, which have been established through legally stipulated procedures. With the global expansion of our business, we acquire and maintain the rights to these inventions and ideas as intellectual property rights inside and outside Japan, forming assets that will support the sustainable growth of the Hitachi Metals Group. We take appropriate action against infringements of our own intellectual property rights, including exercise of our rights through legal action.

At the same time, we strive to prevent infringements of the intellectual property rights of others and smoothly advance our business. To that end, we investigate the intellectual property rights of others globally, in advance of all stages of research, development, design, etc., for new products and technologies, in accordance with Hitachi Metals rules. If that investigation reveals a need to use the intellectual property rights of others, we acquire licenses.

We also provide our employees with ongoing education and training about intellectual property, to instill awareness of the protection and respect of our intellectual property rights and those of others.

# 4. Respect for Human Rights and Compliance with International Norms

The Hitachi Metals Group stipulates respect for human rights in both the Hitachi Metals Group Codes of Conduct and the supplementary Hitachi Metals Group Human Rights Policy. Our basic stance is to respect and work to refrain from infringing on the rights of all persons involved in our business operations. In December 2013, the Hitachi Metals Group formulated the Hitachi Metals Group Human Rights Policy. This Policy recognizes the human rights stated in the International Bill of Human Rights and the ILO (International Labour Organization) Declaration on Fundamental Principles and Rights at Work as the minimum levels of these rights. Our policy clearly states that the Hitachi Metals Group pursues measures to observe the international principles of human rights. Specifically, we will implement human rights due diligence and appropriate education based on the UN Guiding Principles on Business and Human Rights, while strictly observing the laws of the regions and countries in which we do business. We put the Hitachi Metals Group Human Rights Policy into practice, and are continuously working on initiatives such as raising the awareness of our officers and employees, and establishing hotlines to promote the creation of a corporate culture in which human rights abuses do not occur.

We regularly utilize e-learning to conduct human rights education and training at each employee level, in order to systematically raise awareness of human rights (with a total of 6,623 employees, on a consolidated basis, receiving human rights-related training in fiscal 2020). In addition, we have established various harassment hotlines, in order to incorporate the Hitachi Metals Group Human Rights Policy into all of our activities.

As our business activities expand rapidly on a global basis, we will continue to enhance human rights awareness and support measures to prevent the occurrence of human rights abuses based on differences in religion or nationality, the presence or absence of disabilities, gender, or other factors.